

Offer Signup Sheet

Date

New Subscriber Existing Subscriber A/C ID in case of Existing Customer

Thank you for choosing 6 Pe 6 Free Offer...

Subscriber Name

Address

Contact No Alternate No Mail ID

Offer Name Selected Offer Plan

Offer Amount Offer Subscription Validity Offer Sign up charges

Offer Features and Important Terms:-

1. Offer Tariff is inclusive of GST.
2. Offer announce date 01-08-2019 & Offer Availability / Validity is up to 31-03-2020
3. New Customer will deposit CPE/Modem Security of Rs.2000/- and it will be 100% refundable at the time of disconnection or discontinue of services within 15 days (via cheque/ Online Transfer) after recovery of all returnable CPE/Modem/ONU/ONT.
4. If customer having own Fiber modem them company will charge Rs. 2000.00 as refundable activation charges.
5. 100% of offer amount will be paid in advanced as per plan selection.
6. This Offer subscription is valid only for one year from the date of Sign Up/Activation or Subscription means these offer Plans will not be renewed next time for Subscriber.
7. This offer available one time for every customer (offer will not renew next time)
8. After expiry of offer plan subscriber may switch to (or select) in regular plan (as per Plan Sheet) to continue their Services.
9. If subscriber doesn't want to switch on regular plans then he can also surrender the connection/services after one year.
10. Special Features:- Direct peering/connectivity with Facebook, Google, You Tube, Amazon, Netflix, Instagram, Whatsapp, Limelite, Alibaba and Microsoft, Hotstar, Amazon Prime from their Data Centre.
11. Subscribers will get their invoice via Email only and hardcopy of invoice will not be provided.
12. In case of non recipient of bill on Email subscriber may submit request to get their bill online through Portal.
13. B2B GST (Input Tax Credit) invoice will not be provided as all these are consumer Offer Plans and are applicable only for Home Residential Segment.
14. This offer are strictly valid & applicable only for residential home usage and cannot be used for any commercial purposes.
15. Only Home Segment plans are cover/allow in this offer.
16. Company reserves the right to disconnect or bar any user, if the plan is used for any commercial purposes.
17. Company will provide full warranty on their Modem up to the Subscription period but w/o DC Adaptor.
18. Company will provide only 100 Mtr. Fiber Drop Cable from their MUX/DP beyond this extra fiber cable will be charged Rs.9.00 per Mtr.
19. All the Fiber (Fttx) CPE Equipments (I/O, Cable, ONU, ONT, Patch Cord) all are under the sole ownership of Company (PC Care Airway Infratel Pvt. Ltd.) and are returnable to the Company at the time of Disconnection or Discontinue of services.
20. All other terms will be applicable as per CAF (Customer Application Form).
21. Customer need to sign this Offer Sheet to avail this Offer Separately.
22. All these Offer Plans are also applicable for all old Customers where our Fiber Network is available.
23. With this Offer Company will provide Wi-Fi - Fiber Modem (Single/Double Antenna Single Mode & 2.4 MHz)which is capable to handle 40 Mbps Wi-Fi Speed in their coverage Area (up to 15-20 Mtr. Without obstructions).
24. If Customer wish to obtain 100% Internet Speed on Wi-Fi up to 200 Mbps capabilities then customer need to buy high end side wireless router itself. Company Executive and Engineer will help to configure their router/Modem.
25. Referral program will be not applicable for this offer.

I/We accept that I have read, acknowledge, understood and agreed to all above and overleaf mention terms & conditions and hereby I authorise to PC Care Airway Infratel Pvt. Ltd. and its representatives to provide the above mention offer to my Premises.

Customer Name & Signature

Sales Executive Name & Signature

Commercial Terms & Conditions (Read carefully)

1. Service installation for new connection will be done within 3 to 7 working days after complete KYC form with all required document and receipt of initial payment. In case of cheque payment, service installation will start after realization in company bank account.
- 2.
3. One Month plan security deposit will be applicable with new connection as per monthly tariff. And this amount will be 100% refundable after clear all dues and recover/received of all CPE Equipments from subscriber location.
4. Speeds indicated are only up to our ISP node, given on best efforts basis as per TRAI guideline.
5. After finishing of FUP data usages, subscriber download & surf speed goes down (Reduce) as per their subscribed plan. Read company FUP policy available on company website www.fiberonebroadband.com.
6. "Customer Premise Equipment (CPE)" means the equipment, systems (as per list), cabling and facilities provided to the Subscriber on returnable basis by the company, which is required for Service provisioning and used in conjunction with the Service Equipment in order to avail of the Service. Company would charge to subscriber cost of per CPE equipments not returned or returned in non-working condition towards penalty/damages for breach of the terms of service.
7. Company does not sell any CPE Equipments to subscriber or customer. It provide by company without any cost for service usages purpose only till connection is running. Customer or subscriber shall compulsorily return all the CPE equipments to the company at the time of service /connection disconnection or discontinue to any reason.
8. Activation/Registration charges will be applicable with every new connection as per actual (Mentioned in Plan sheet) & different for Residential Home User and Business SME User and these charges are not refundable and it is not related to CPE cost.
9. Company will not charge any rental against their CPE equipments and company reserves the right to dismount and recover all CPE equipments from subscriber/customer location at the time of service /connection disconnection or discontinue.
10. Company provides fully onsite replacement to all CPE equipment (LAN Cable & DC Adaptor not covered) till connection is running but stolen & physical damaged not covered.
11. Company does not provide any Wi-Fi router with the connection, customer or subscriber will arrange and purchase from market itself but we help to configure it with the connection.
12. Company provide All plan speed in Kilobits per second (Kbps) or Megabit per second (Mbps), not in Kilobyte per second (KBPS) or Megabyte per second (MBPS). Please also note all the Internet Browser software is measure download speed in KBPS (Kilo Byte per Second) so kindly divided your plan speed by 8 to calculate proper file download speed.
13. All the Plan tariff Price are and activation charges are inclusive of tax (GST) and subject to change in future.
14. Contention ratio for scheme are set as 1:50 for home user and for business user 1:30 as per guideline set by TRAI & DOT.
15. Download & Upload ratio 1:4 in Home Residential user plans and 1:2 in Business SME user plans.
16. Minimum guaranteed speed availability for Home residential plans is 70% & in Peak hour's & 98% Off Peak hours.
17. Minimum guaranteed speed availability for Business and SME plans is 80% in all hours all day.
18. Company peak hours start in Morning 9:00 AM to 9:00 PM in Night every day.
19. All the Plans & their tariff are subject to regulatory approval & company reserves the right to withdraw/Suspend/Modify & Alter /Cancel/Change the plans tariff without any prior notice or information.
20. Please read carefully data usages and transfer calculation in every FUP Plans. Speed and Data usage limit subject to company Fair Usage Policy & in Residential Home Plans FUP Data limit will be calculated based on data transfer (Download & Upload both). In Business SME Plans FUP Data limit will be calculate Based on Download only Upload is 100% free.
21. Refund, if applicable will be processed within 15 working days from the date of cancellation, discontinue or disconnection and after settlements of all dues with return of all CPE equipments in good condition to the company.
22. Connection shifting to new location is subject to availability or feasibility of service network. If company service network is not available to that location then subscriber need to surrender their connection and received refund of security deposited against clearing of all dues and return of all CPE equipments in good condition to the company.
23. If customer canceled, disconnect or surrender Six (6) months, Twelve (12) months, offer plans before their plans subscription validity period; then company will deduction of GST (Tax Credit Entry) @18% + Cancellation charges @8% + Subscription period billing (As per monthly tariff).
24. Company does not provide & suggest speed test with/on Wi-Fi router because FiberOne (Fttx) Broadband connection high speed cannot be checked with/on Wi-Fi device due to many technical issues & factor so kindly do not force to us.
25. To get best speed test result of FiberOne (Fttx) Broadband as per your plan always tests your connection on wired connectivity (LAN) with updated and latest device resources like Processor speed, and memory of your PC & Laptop.
26. Company will provide only 100 Mtr. OFC drop cable with new connection beyond this cable will be chargeable.
27. Company does not provide any internal networking service (LAN) at subscriber location.

Onsite engineer visit for installation & individual fault Repair will not available on national holidays.

Onsite engineer visit for new installation & individual fault Repair will be available Monday to Saturday 10:30AM To 6:30PM

Complaint Center Opening Time
Monday to Saturday 9:00 AM To 7:00 PM
+91 751 2458201, 2458202, 2458203



+91 9713354321

(Whatsapp & SMS Only)

