



Sales & Inquiry
+91 9039013100, 9039016100
 Time: (Monday to Saturday 10:30 AM to 7:00 PM)
+91 9713154321
 (Whatsapp & SMS Only)

Complaint
+91 751 2458201, 2458202, 2458203
 Monday to Saturday 9:00 AM To 7:00 PM
+91 9713354321
 (Whatsapp & SMS Only)

Complaint Registration Sheet

Date: Time: Complaint Case No:

Subscriber Name			
Address			
Subscriber ID (Billing A/c No)			
Registered Mobile No			
Registered Mail ID			
Contact Person Name			
Contact Person Contact No			
Subscriber Category	<input type="checkbox"/> Residential Home User	<input type="checkbox"/> Business/SME User	
Subscribed Service	<input type="checkbox"/> Airway Wi-Fi Broadband	<input type="checkbox"/> FiberOne Fiber Broadband	<input type="checkbox"/> Internet Lease Line

<p>Nature of Complaint</p> <p>1 <input type="checkbox"/> Disconnection Problem</p> <p>2 <input type="checkbox"/> Speed Related Problem</p> <p>3 <input type="checkbox"/> Internet Not Working Totally Dead</p> <p>4 <input type="checkbox"/> Billing Related Problem or Issue</p> <p>5 <input type="checkbox"/> Connection Drop Frequently</p> <p>6 <input type="checkbox"/> Schedule Disconnect Problem</p> <p>7 <input type="checkbox"/> Other _____</p>	<p>Detailed Complaint Description:</p>
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Name/Signature Subscriber	Name/Signature Executive

1. Onsite engineer visit for installation & individual fault Repair will not available on national holidays.
 2. Maximum resolution time 2-3 days (in Working Days) to attend and resolve.

Subscriber Copy

Subscriber Name	Complaint Date
Subscriber ID (Billing A/c No)	Complaint Time
Registered Mobile No	Complaint No
Registered Mail ID	
Contact Person Name	
Contact Person Contact No	
Nature of Complaint Code	

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 2. Maximum resolution time 2-3 days (in Working Days) to attend and resolve.

Name/Signature Executive

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 Whatsapps & SMS +91 9713154321

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For General Inquiry
 info@pccareonline.in
 +91 751 2458205