



Sales & Inquiry
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 Time: (Monday to Saturday 10:30 AM to 7:00 PM)
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 (Whatsapp & SMS Only)

Complaint
+91 751 2458201, 2458202, 2458203
 Monday to Saturday 9:00 AM To 7:00 PM
+91 9713354321
 (Whatsapp & SMS Only)

Service Migration Application/Request Sheet in FiberOne (FTTx Broadband)

To,
 Account/Service Manager
 Pc Care Airway Infratel Private Limited, Gwalior-M.P.
 Sub: -Application/Request for Migrate of my/our exiting "Airway" Wireless Broadband internet service connection in "FiberOne" FTTx Fiber Broadband Internet.

Dear All,

With reference to above mentioned subject kindly migrate my/our existing & currently running "Airway" Wireless Broadband internet connection in "FiberOne" FTTx Fiber Broadband service connection at my existing & current location. My current subscription/connection details is given below

Subscriber Existing Details

Subscriber Name			
Subscribed Service Detail	<input type="checkbox"/> Home Broadband	<input type="checkbox"/> Business Broadband	<input type="checkbox"/> Internet Lease Line Service
Segment	<input type="checkbox"/> Home	<input type="checkbox"/> Business	
Account ID			
Address			
Registered Mobile No (RMN)			
Registered E-mail ID (RMI)			
Current Running Tariff Plan			
Current Running Offer			
New Selection in FiberOne (Fttx) Migration			
New Selected FiberOne (Fttx) Plan			
Modem Type			

Subscriber Important terms and Acknowledgement:-

1. If you are using yearly or six monthly subscription plan and want migrate your service into FiberOne (Fttx) Broadband in this case company will cancelled your current yearly or six monthly subscriptions by deducting GST @18% and cancellation charges @8% and transfer your remaining amount to new FiberOne connection.
2. You are compulsory to return all current wireless service CPE equipments to the company in good condition.
3. Minimum time to migrate and installation of FiberOne Connection is 7-10 working days.
4. All Fttx service CPE (Fiber Cable, modem, Router, FTTx I/O etc.) will installed at my/our premises to activate FiberOne FTTx Fiber Broadband service are returnable to the company at the time disconnection or discontinue.
5. FiberOne Broadband speed performance (As per plan) cannot be checked on wi-fi router so kindly do not force to us.
6. To get best speed performance test result of FiberOne Broadband as per your plan always tests your connection on wired connectivity (LAN).
7. You are also permit to company technical team to put fiber Distribution box (FDP) inside & outside of my/our premises and allowed to carry fiber cable inside the home/premises to drop point and put indoor fiber CPE equipments to activate the connection

Subscriber Signature	Name	Contact No	Request Date

Internal Office Use

We care allotted Cash ID	
We Care Login Date	
We Care Login Time	
Logged By	

Signature
(Activation Dept.)

Signature
(Senior Executive)

